

iBurst Subscriber Renewal Application Form

iBurst (Pty) Ltd, Johannesburg: iBurst House, 66 Park Lane, Sandton, 2196; PO Box 651921, Benmore, 2010
Customer Support: Tel: 0861 iBurst (0861 428 778) / Fax: 086 503 9111 / Email: info@iburstgroup.co.za
Company Reg No: 2004/029951/07
VAT Reg No: 4100219643



SUBSCRIBER DETAILS (Fields marked with an * are not compulsory)

Individual: Business: Contract No:
Subscriber / Business Name: iBurst Username:
Identity No / Company Registration No:
Type: SA ID document: Passport No: Public Company: (Pty) Ltd: CC: Professional Partnership: / INC Other:

UPDATED CONTACT DETAILS

Work Tel No: () *Home Tel No: ()
* Fax No: () Mobile No:
Email Address:

UPDATED ADDRESS DETAILS

Physical Address:
Postal Address: Same as physical address: Yes: No:
Postal Address:
Area Code: Postal Code:

PACKAGE RENEWAL INFORMATION

iBurst Hardware Required: Laptop Modem: Desktop Modem: USB Modem: Other:
Old Package: New Package: PLAY: PRO: 24-month:

DELIVERY METHOD (Office hours only - excluding weekends)

Client to collect: iBurst to deliver: Delivery Address: Same as physical address: Yes: No:
Delivery Address:
(If applicable - office hours only, excluding weekends)
Postal Code:

SUBSCRIBER RENEWAL TERMS AND CONDITIONS

- 1 A renewal request will be acted upon when this signed renewal form has been received by iBurst, either as a fax sent to 086 503 9111 or an email attachment sent to info@iburstgroup.co.za or handed in to your local iBurst office.
- 2 Subscribers will only be able to renew their contract to a 24-month contract.
- 3 Subscribers who wish to renew to a 24 month contract will have the choice of either a free iBurst Modem or alternative hardware device made available at iBurst's discretion.
- 4 Should a subscriber request a new free iBurst modem on a renewed 24 month contract, this modem will be linked to the existing subscriber contract.
- 5 A subscriber may only renew to a 24 month contract if their existing account is not in arrears.
- 6 All Value Added Services will be continued for the subscriber at renewal.
- 7 Renewals are subject to approval by iBurst.

DECLARATION

I / We _____ (print name), the undersigned, confirm the accuracy of the information contained in this document and warrant that I am duly authorised to sign on behalf of the subscriber. I acknowledge that I have read, understand and agree to be bound by the original and renewal terms and conditions in this document upon signature thereof. I / We hereby instruct iBurst (Pty) Ltd to debit my bank account on the 25th of each month with the amounts which are due and payable in terms of this agreement.

Authorised Signature/s: _____ Date: _____

RESELLERS UPDATE (for reseller use only)

Please update me once process is complete: Yes: No: Reseller Name:
Reseller Email Address: Reseller Account number (OPS):

Please fax this completed signed form and a copy of your ID to 086 503 9111