

# iBurst Subscriber Month-2-month to 24-month Contract Conversion Form



iBurst (Pty) Ltd, Johannesburg: iBurst House, 66 Park Lane, Sandton, 2196; PO Box 651921, Benmore, 2010  
Customer Support: Tel: 0861 iBurst (0861 428 778) / Fax: 086 503 9111 / Email: info@iburstgroup.co.za  
Company Reg No: 2004/029951/07  
VAT Reg No: 4100219643

## SUBSCRIBER DETAILS (Fields marked with an \* are not compulsory)

Individual:  Business:  Contract No:   
Subscriber / Business Name:  iBurst Username:   
Identity No / Company Registration No:   
Type: SA ID document:  Passport No:  Public Company:  (Pty) Ltd:  CC:  Professional Partnership: / INC  Other:

## UPDATED CONTACT DETAILS

Work Tel No: (  )  \*Home Tel No: (  )   
\* Fax No: (  )  Mobile No:   
Email Address:

## UPDATED ADDRESS DETAILS

Physical Address:  Postal Address: Same as physical address: Yes:  No:   
 Postal Address:   
  
Area Code:  Postal Code:

## PACKAGE INFORMATION

iBurst Hardware Required: Laptop Modem:  Desktop Modem:  USB Modem:  Other:   
Old Package:  New Package: PLAY:  PRO:  Contract Term: 24-month:

## DELIVERY METHOD ( Office hours only - excluding weekends)

Client to collect:  iBurst to deliver:  Delivery Address: Same as physical address: Yes:  No:   
Delivery Address:   
(If applicable - office hours only, excluding weekends)  
 Postal Code:

## SUBSCRIBER MONTH-2-MONTH TO 24-MONTH CONTRACT CONVERSION TERMS AND CONDITIONS

- 1 A conversion request will be acted upon when this signed conversion form has been received by iBurst, either as a fax sent to 086 503 9111 or an email attachment sent to info@iburstgroup.co.za or handed in to your local iBurst office.
- 2 Month-2-month subscribers who convert to a 24-month contract will have the choice of either a free iBurst Modem or alternative hardware device made available at iBurst's discretion.
- 3 Should a subscriber request a new free iBurst modem on a new 24-month contract, this modem will be linked to the existing subscriber contract.
- 4 A month-2-month subscriber may only convert to a 24-month contract if their existing account is not in arrears.
- 5 All Value Added Services will be continued for the subscriber after conversion.
- 6 Month-2-month conversions are subject to approval by iBurst.
- 7 The following documentation must be attached to this form: Individual Subscriber: 24-month contracts: Copy of ID and a copy or pay slip OR 3 months' bank statements. Business Subscriber: Copy of members (directors) ID documents, 3 months' bank statements, official order on a company letterhead and company registration documents

## DECLARATION

I / We \_\_\_\_\_ (print name), the undersigned, confirm the accuracy of the information contained in this document and warrant that I am duly authorised to sign on behalf of the subscriber. I acknowledge that I have read, understand and agree to be bound by the original and new terms and conditions in this document upon signature thereof. I / We hereby instruct iBurst (Pty) Ltd to debit my bank account on the 25th of each month with the amounts which are due and payable in terms of this agreement.

Authorised Signature/s: \_\_\_\_\_ Date: \_\_\_\_\_

## RESELLERS UPDATE (for reseller use only)

Please update me once process is complete: Yes:  No:  Reseller Name:   
Reseller Email Address:  Reseller Account number (OPS):

Please fax this completed signed form and a copy of your ID to 086 503 9111